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(54) Client-server system

(57) Using the Internet World Wide Web (WWW) network 320, a WWW Client 310 can communicate with a WWW Server 330 to request the reconfiguration of or to generate software which controls a voice processing application. A voice response system client communicates with a voice response system server to alter the configuration of the voice response system or control the execution of software on said voice response system which enables a voice application program to be generated. The output of the voice response system ordinarily destined for display on a visual display unit of a local terminal is directed to the voice response system server. The voice response system server forwards the data to a voice response system client. The voice response system client generates data in a first format useable by said WWW client terminal from data in a second format received from said voice response system and generates data in said second format useable by said voice response system from data in said first format received from WWW client terminal, that is, the voice response system client dynamically generates HTML data from the data generated by the voice response system for transmission to and subsequent display at the WWW client terminal and visa versa.

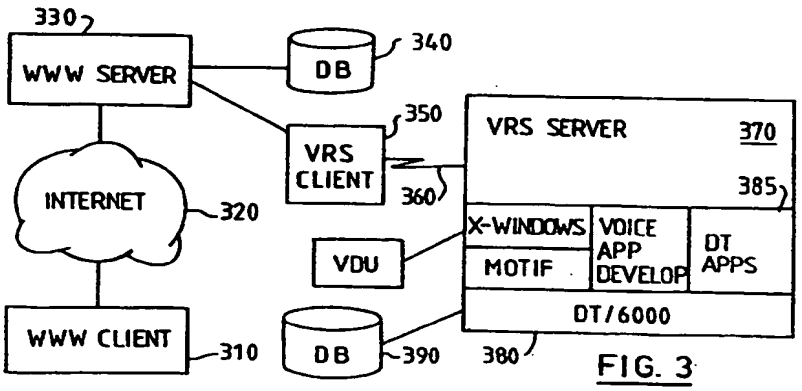

FIG. 3

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EUROPEAN SEARCH REPORT

Application Number
EP 96 30 7026

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Category	Citation of document with indication, where appropriate, of relevant passages	Relevant to claim	CLASSIFICATION OF THE APPLICATION (Int.Cl.6)
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TECHNICAL FIELDS SEARCHED (Int.Cl.6)

H04M

The present search report has been drawn up for all claims

Place of search	Date of completion of the search	Examiner
THE HAGUE	25 October 1999	Megalou, M

CATEGORY OF CITED DOCUMENTS

X : particularly relevant if taken alone
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ANNEX TO THE EUROPEAN SEARCH REPORT ON EUROPEAN PATENT APPLICATION NO. EP 96 30 7026

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25-10-1999

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